

# Rural and Communities Overview and Scrutiny Committee 2025/26

## WORK PROGRAMME

REPORT TITLE	OFFICER	PURPOSE	ORIGINATED/COMMITTEE HISTORY DATE(S)	CORPORATE PRIORITY
<b>10 December 2025</b>				
<b>Rural Crime Action Team presentation</b>	[External – Rural Crime Action Team]  Ayeisha Kirkham, Head of Service (Public Protection)	For an update to be given on the work of the Rural Crime Action Team.		
<b>LCC Health Scrutiny Committee update</b>		Update provided by Cllr Morgan		
<b>Corporate Plan: Key Performance Indicators (KPIs) Q2</b>	Charles James (Corporate Policy Officer)	To present the Council's performance against the Corporate Plan 2024-27 Key Performance Indicators (KPIs) for quarter 2 2025/26.		Effective Council
<b>Customer Service Update Q2 2025/26</b>	Claire Moses, Head of Service (Revenues, Benefits, Customer Service and Community)	To provide the Committee with an update regarding customer interactions within the Customer Service team and high contact service areas for Q2 2025/26.		Effective Council
<b>Welfare &amp; Financial Advice Team update – Q2 2025/26</b>	Claire Moses, Head of Service (Revenues, Benefits, Customer Service and Community)	To provide the Committee with an update regarding the Household Support Fund (Q2 2025/26), and the wrap around support provided by the Welfare and Financial Advice team. This will detail the activity undertaken		Enabling economic opportunities  Effective council

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		by the team, number of residents supported, value of support provided and an update regarding District, County and National activities		
<b>Armed Forces Update</b>	Carol Drury, Community Engagement Manager	This report provides an update on the Council's actions to meet its responsibilities under the Armed Forces Act and the Armed Forces Covenant; achievements under the Council's Defence Employer Recognition Scheme Gold Award; heritage recognition delivered by the council's Soldiers from the Sky airborne forces trail project; engagement and advocacy agendas and plans for the coming year.		Connecting communities Enabling economic opportunities Housing Effective council
<b>Small unmanned aircraft (SUA Drone) Policy</b>	Phil Swinton, Emergency Planning and Health & Safety Lead	To seek comment on and recommend Cabinet approves the policy to allow officers, under strict control, to utilise small (under 250 grams) drones fitted with cameras. This would be to undertake inspections on properties to identify damage as well as pre planned maintenance inspections for works at height.		Effective Council

REPORT TITLE	OFFICER	PURPOSE	ORIGINATED/COMMITTEE HISTORY DATE(S)	CORPORATE PRIORITY
<b>27 January 2026</b>				
<b>Customer Service Update Q3 2025/26</b>	Head of Service (Revenues, Benefits, Customer Service and Community)	To provide the Committee with an update regarding customer interactions within the Customer Service team and high contact service areas for Q3 2024/25		Effective Council
<b>Welfare &amp; Financial Advice Team update – Q3 2025/26</b>	Head of Service (Revenues, Benefits, Customer Service and Community)	To provide the Committee with an update regarding the Household Support Fund (Q3 2025/26), and the wrap around support provided by the Welfare and Financial Advice team. This will detail the activity undertaken by the team, number of residents supported, value of support provided and an update regarding District, County and National activities		Enabling economic opportunities  Effective council
<b>Community Engagement Strategy Action Plan Update</b>				

## Unscheduled Items

Report title	Issue	Originated	Corporate Priority

### **The Committee's Remit**

The remit of the Rural and Communities Overview and Scrutiny Committee will be to work alongside Cabinet Members to assist with the development of policy and to scrutinise decisions in respect of, but not limited to:

- Allotments
- Anti-social behaviour, community safety and local policing
- Benefit claims
- Community engagement & cohesion
- Community funding and volunteering
- Community right to bid
- Community well-being
- Customer services
- Disabled facilities grant
- Equality and diversity
- Parish and town council liaison
- Public conveniences
- Safeguarding and individual wellbeing
- Shop front designs and funding
- Street furniture